

Smart Hub™

Smarter home safety



The **Smart Hub** is Tunstall's first 3G IP medical alarm with **digital technology**, making it the most flexible medical alarm in our collection and the centre piece of connected care services both now and in the future.



How it works

The Smart Hub is Tunstall's newest and most advanced medical alarm with digital technology, offering a future-proofed solution. With a range of connectivity options and Tunstall's new Device Management Platform, the Smart Hub is the most flexible medical alarm in our collection.

With IP remote programming via the Device Management Platform, the Smart Hub continuously monitors connectivity and is capable of providing diagnostic information and receiving regular feature updates, reducing the need for on-site technicians.

Incorporating GSM technology and working on the 3G mobile network, the Smart Hub functions independently of landline infrastructure and boasts over 40 hours of back up battery life, ensuring user safety in the event of a power outage.

Each Smart Hub is supplied with a personal pendant that can be worn on the wrist or around the neck, allowing the user to activate an alarm call from anywhere in the home, without having to struggle to reach a phone. Alternatively, the alarm can be activated by the red help button on the Smart Hub.

When the Smart Hub is activated in an emergency, it contacts Tunstall's 24/7 monitoring centre, putting the user in contact with one of our trained care consultants who will aid the user by assessing the situation and determining what action needs to be taken; such as a family member or friend contacted,

after-hours doctor organised, or emergency service to be called. With advanced bi-directional capabilities, the new pendant confirms alarm activation for the wearer via a green light, offering added reassurance. Our care consultants always stay on the line until help arrives.

Interfacing with up to 35 smart sensors, the Tunstall Smart Hub is capable of monitoring a wide range of situations in the home.

Who is it for?

The Tunstall Smart Hub alarm is designed to assist people to maintain their independence in the home. The high degree of flexibility offered by the alarm means a wide variety of users can benefit from the state of the art technology, including:

- older people
- people living with a disability
- individuals who have been discharged from hospital and require additional support
- those with long-term conditions.

New features

Bi-directional pendant	✓
Digital IP technology	✓
IP remote programming & device management	✓
Backup connectivity options	✓



Our policy of continual development means that product specifications and appearance may change without notice. Tunstall does not accept any responsibility for any errors and omissions contained within this document.

© 2016 Tunstall Australasia Pty Ltd.

® Smart Hub is a registered trade mark.

Tunstall Australasia Pty Ltd is a member of the Tunstall Group.

Tunstall Australasia
1800 603 377
www.tunstallhealthcare.com.au

Tunstall New Zealand
0800 488 678
www.tunstall.co.nz

