

myCareTrack

Introducing **myCareTrack**, Tunstall's first personal safety app.

What is the myCareTrack app?

myCareTrack is designed to work with an existing smartphone (Android and iOS) to offer safety for people who are working alone, in potentially hazardous environments, or feel vulnerable.

With individual user ID access, regular check-up calls, and easy duress activation, myCareTrack aims to quickly identify remote workers and individuals who may be in need of assistance.

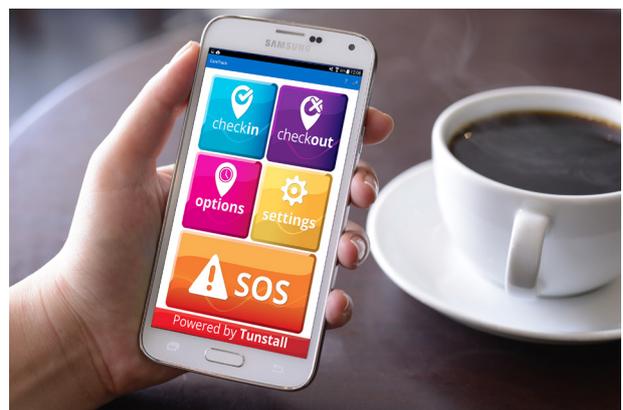
How does it work?

When a worker commences a shift they check-in via voice or data connectivity using the button on-screen. The worker is then able to record a voice or text message advising of their movements. At this point they also schedule an automated check-up call following completion of their appointment.

If the check-up time is reached and the worker has not updated their status, Tunstall's PNC call management platform automatically dials the worker to request their user ID.

If they do not answer their phone, PNC will call two more times before an alarm is raised to the monitoring centre.

The alarm response procedure will be customised to each individual and may involve checking their pre-recorded or text



message to determine their location and then contacting a supervisor or emergency services.

If the worker does answer and successfully enter their ID, PNC will simply dial again at the next set time.

In an emergency the user can press their personal bluetooth pendant, worn around the neck or wrist, or the SOS button in the app, which will immediately connect to the monitoring centre, putting the wearer in voice contact with a trained operator who will assess the situation and contact the necessary responder to assist.

Using GPS location details, the care consultant is able to accurately locate the wearer and direct their responders to the precise location.

myCareTrack can also be customised for duress situations where silent monitoring is required for user safety, so as not to alert a potential offender. Trained care consultants silently answer emergency calls and arrange urgent assistance for the user, staying on the line and recording the call until help arrives.



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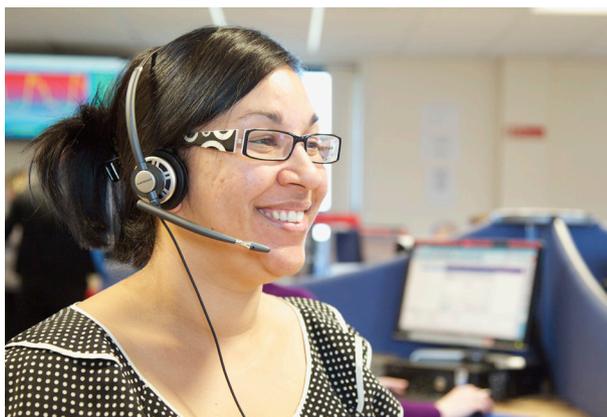
With GPS location functionality, myCareTrack makes monitoring staff safety more accurate than ever.



Who is it for?

Tunstall's myCareTrack is suitable for people who work alone or feel vulnerable, including:

- Older people
- Those with long-term conditions
- Community nurses
- Care workers
- Young children
- Domestic violence sufferers
- Night shift workers
- Mobile workers
- People with physical disabilities
- Those who travel regularly



Features and benefits

Provides a safer working environment

Provides an easy to use 24/7 emergency call button

Provides extra reassurance to workers and supervisors

Supports workplace health and safety policies

Periodic GPS location information reported to Tunstall's PNC monitoring system

Supported on the Android and iOS smartphone platforms

Simplified installation and central configuration

Data connectivity option for faster check-in/out and location text messages

Check-in status bar for instant confirmation

Extensive activity reporting

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